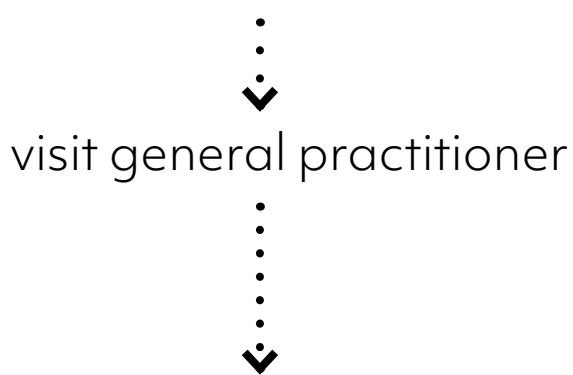


provisit educare24

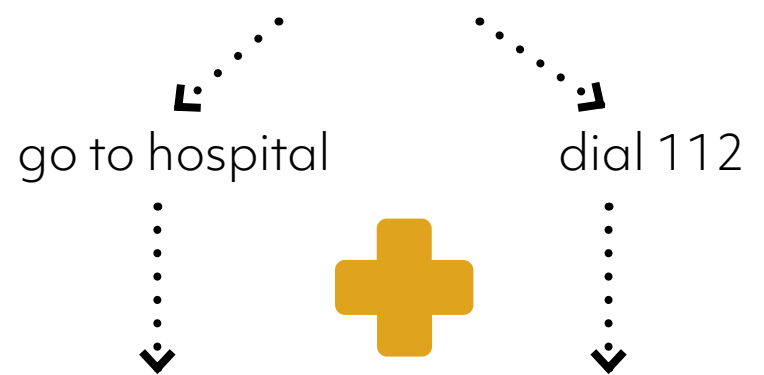
Health insurance for foreign language students, interns and adult education students

Procedure in the event of a claim

In case of illness



Medical emergency



present your Ärzte-Info-Ticket (medical info card)

in case of treatments requiring approval

ask for a medical costs projection and send it to DR-WALTER

outpatient

inpatient

hospital sends admission notification to DR-WALTER

Submit original invoice and completed claim form to DR-WALTER
or
settle directly with DR-WALTER

Attention: If the Ärzte-Info-Ticket is not accepted, you must first pay the invoice yourself.

Tip: Provide your insurance number and bank account details for reimbursement.

Tip: Sign waiver of physician-patient privilege directly for faster processing.

Dental treatment

visit dentist

present your Ärzte-Info-Ticket (medical info card)

If costs exceed €250, request a medical costs projection for further treatment.

Submit original invoice and completed claim form to DR-WALTER
or
settle directly with DR-WALTER

Attention: If the Ärzte-Info-Ticket is not accepted, you must first pay the invoice yourself.

Important information:

Pay attention to tariffs!
For example, the Educare24 M and S tariffs cover a maximum of €500 for the entire insurance period.
Preventive dental care is included in the XL tariff.

Attention:

Professional dental cleaning is never insured.

Tip: If you have any questions, please do not hesitate to contact us: +49 2247 9194-31